

QUALITY OF LEARNING IN THE MSA – Health Services Administration Concentration

To what extent did your MSA program help you improve your ability to:	Stated “Great” or “Moderate” Improvement		Descriptive Statistics	
	Count	Valid %	Mean	Std Dev
Apply management perspectives in your workplace	233	88.6	3.30	0.72
Use quantitative methods and approaches to solve workplace problems	214	80.8	3.09	0.80
Evaluate workplace problems and recommend strategies or tools to address them	230	86.8	3.28	0.76
Take a position on an organizational issue, and defend it both orally and in writing	224	85.2	3.30	0.82
Apply the concepts of finance, as practiced in your employer’s organization.	187	71.9	2.92	0.88
Apply the concepts of marketing, as they relate to your employer’s organization.	173	67.6	2.80	0.90
Use information systems to support decision-making	187	73.3	2.97	0.92
Understand the role of directors, administrators and supervisors in health services organizations	225	86.5	3.32	0.87
Utilize the broad range of skills required for directors, administrators and supervisors	220	85.3	3.24	0.80
Apply financial analysis to decision-making in health services organizations	194	74.9	2.95	0.85
Understand legal decisions appropriate to health services administration	210	80.8	3.18	0.88

To what extent did your MSA program help you improve your ability to:	Great Improvement		Moderate Improvement		Small Improvement		No Improvement		Missing	Valid Total
	Count	Valid %	Count	Valid %	Count	Valid %	Count	Valid %		
Apply management perspectives in your workplace	115	43.7	118	44.9	25	9.5	5	1.9	4	263
Use quantitative methods and approaches to solve workplace problems	85	32.1	129	48.7	40	15.1	11	4.2	2	265
Evaluate workplace problems and recommend strategies or tools to address them	117	44.2	113	42.6	28	10.6	7	2.6	2	265
Take a position on an organizational issue, and defend it both orally and in writing	128	48.7	96	36.5	28	10.6	11	4.2	4	263
Apply the concepts of finance, as practiced in your employer’s organization.	72	27.7	115	44.2	54	21.1	19	7.4	7	260
Apply the concepts of marketing, as they relate to your employer’s organization.	57	22.3	116	45.3	58	22.7	25	9.8	11	256
Use information systems to support decision-making	82	32.2	105	41.2	47	18.4	21	8.2	12	255
Understand the role of directors, administrators and supervisors in health services organizations	135	51.9	90	34.6	17	6.5	18	6.9	7	260
Utilize the broad range of skills required for directors, administrators and supervisors	110	42.6	110	42.6	28	10.9	10	3.9	9	258
Apply financial analysis to decision-making in health services organizations	70	27.0	124	47.9	47	18.1	18	6.9	8	259
Understand legal decisions appropriate to health services administration	112	43.1	98	37.7	35	13.5	15	5.8	7	260

