

QUALITY OF LEARNING IN THE MSA (General Administration Concentration)

To what extent did your MSA program help you improve your ability to:

	Stated "Great" or "Moderate" Improvement		Descriptive Statistics	
	Count	Valid %	Mean	Std Dev
Apply management perspectives in your workplace	337	88.0	3.24	0.68
Use quantitative methods and approaches to solve workplace problems	293	76.3	3.02	0.81
Evaluate workplace problems and recommend strategies or tools to address them	320	83.3	3.20	0.76
Take a position on an organizational issue, and defend it both orally and in writing	303	78.9	3.12	0.81
Apply the concepts of finance, as practiced in your employer's organization.	225	58.6	2.67	0.93
Apply the concepts of marketing, as they relate to your employer's organization.	227	60.1	2.67	0.99
Use information systems to support decision-making	247	65.7	2.86	0.96
Apply principles of good administration in organizations operating in a global environment	286	75.9	3.07	0.91
Integrate computer and production systems into administrative decision making	223	58.5	2.68	1.00
Evaluate how the organization's environment and processes affect the work behavior of employees	323	84.1	3.26	0.80
Understand how legal and political systems impact the operation of organizations	275	71.6	2.99	0.87
Understand how social and economic systems impact the effectiveness of organizations	294	76.6	3.07	0.83
Improve communication of individual and groups within and between organizations	321	83.6	3.27	0.84

To what extent did your MSA program help you improve your ability to:

	Great Improvement		Moderate Improvement		Small Improvement		No Improvement		Missing	Valid Total
	Count	Valid %	Count	Valid %	Count	Valid %	Count	Valid %		
Apply management perspectives in your workplace	140	36.6	197	51.4	42	11.0	4	1.0	1	383
Use quantitative methods and approaches to solve workplace problems	115	29.9	178	46.4	76	19.8	15	3.9	0	384
Evaluate workplace problems and recommend strategies or tools to address them	148	38.5	172	44.8	56	14.6	8	2.1	0	384
Take a position on an organizational issue, and defend it both orally and in writing	138	35.9	165	43.0	69	18.0	12	3.1	0	384
Apply the concepts of finance, as practiced in your employer's organization.	77	20.1	148	38.5	114	29.7	45	11.7	0	384
Apply the concepts of marketing, as they relate to your employer's organization.	83	22.0	144	38.1	95	25.1	56	14.8	6	378
Use information systems to support decision-making	113	30.1	134	35.6	92	24.5	37	9.8	8	376
Apply principles of good administration in organizations operating in a global environment	143	37.9	143	37.9	64	17.0	27	7.2	7	377
Integrate computer and production systems into administrative decision making	93	24.4	130	34.1	102	26.8	56	14.7	3	381
Evaluate how the organization's environment and processes affect the work behavior of employees	174	45.3	149	38.8	49	12.8	12	3.1	0	384
Understand how legal and political systems impact the operation of organizations	123	32.0	152	39.6	90	23.4	19	4.9	0	384
Understand how social and economic systems impact the effectiveness of organizations	133	34.6	161	41.9	76	19.8	14	3.6	0	384
Improve communication of individual and groups within and between organizations	184	47.9	137	35.7	49	12.8	14	3.6	0	384